

SREE DEVI KUMARI WOMEN'S COLLEGE, KUZHITHURAI

2.7.1 Students Satisfaction Survey (SSS) on overall institutional performance (Institution may design its own questionnaire)

QUESTIONS

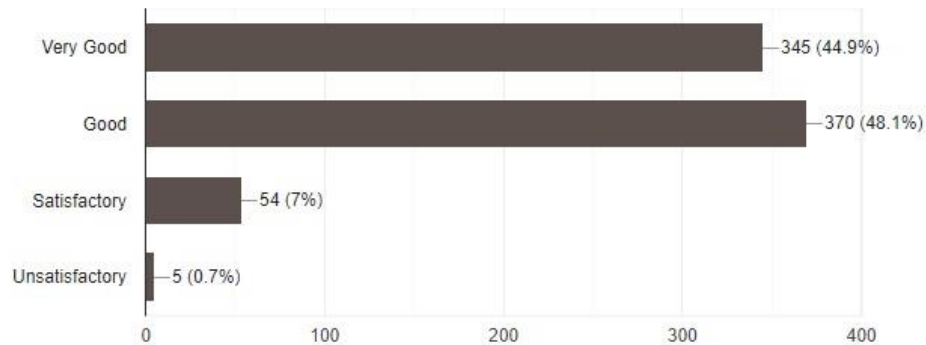
1. The availability of reading facilities
2. Availability of Internet facility
3. Availability and accessibility of online educational resources
4. Maintenance of Toilets/Washrooms
5. Grievances/problems are redressed/solved well on time
6. The functioning of the placement cell in the College
7. The campus is green and eco-friendly
8. Library facilities
9. Recreational and extra-curricular activities
10. Sports facilities

Students feedback about the institution

The availability of reading facilities

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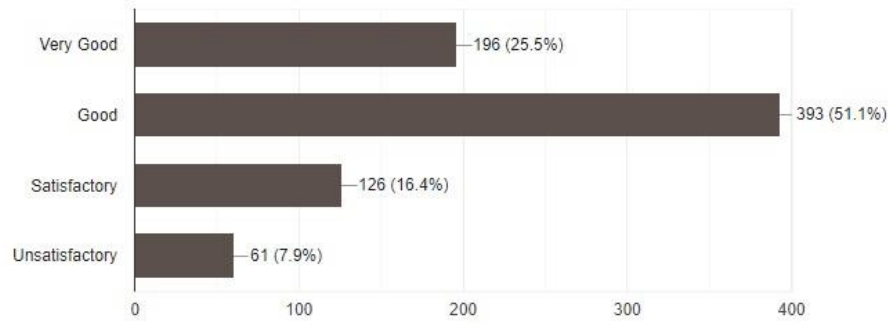
769 responses



Availability of Internet facility

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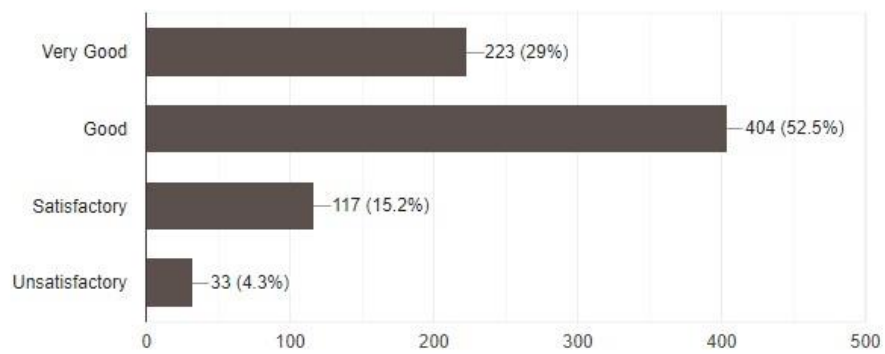
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Availability and accessibility of online educational resources

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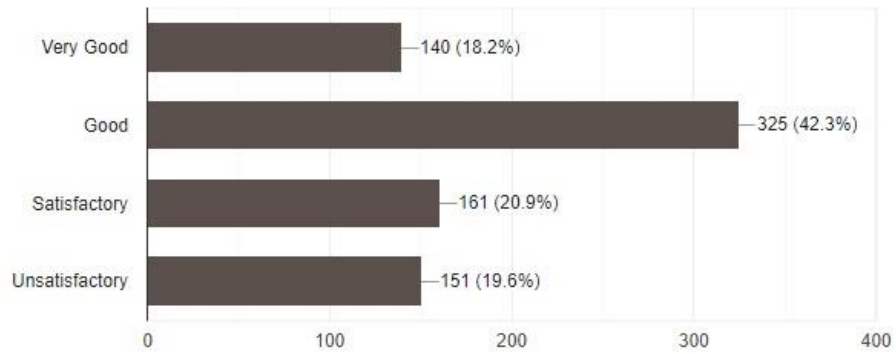
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Maintenance of Toilets/Washrooms

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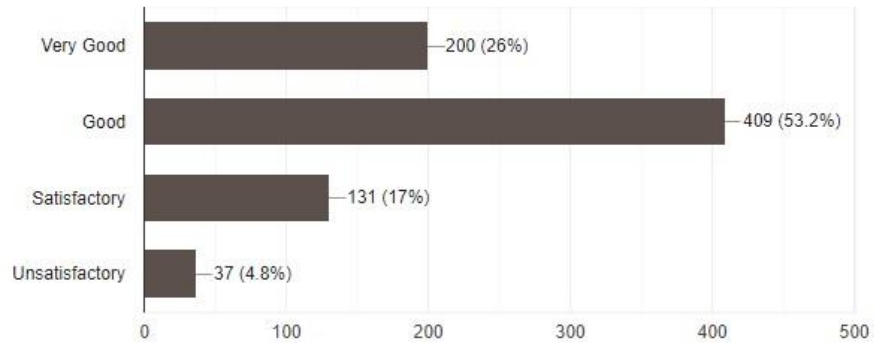


Grievances/problems are redressed/solved well on time

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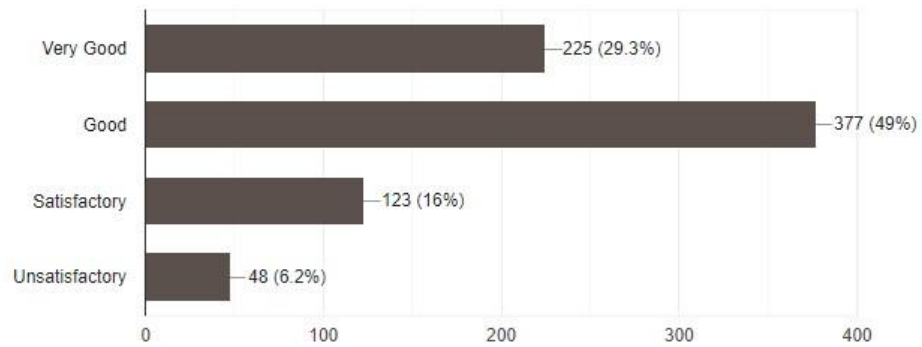
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The functioning of the placement cell in the college

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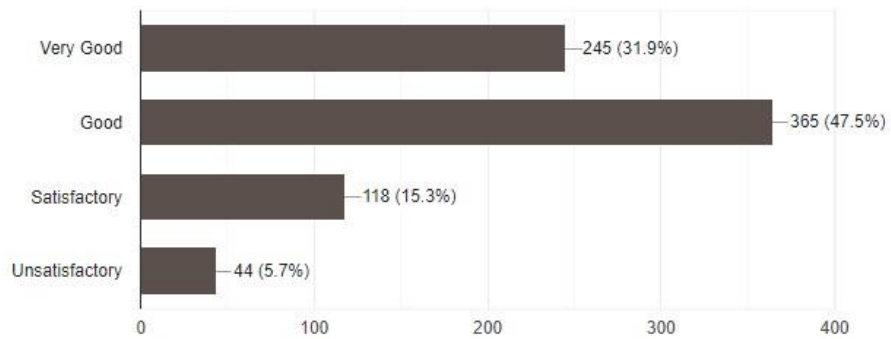
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The campus is green and ecofriendly

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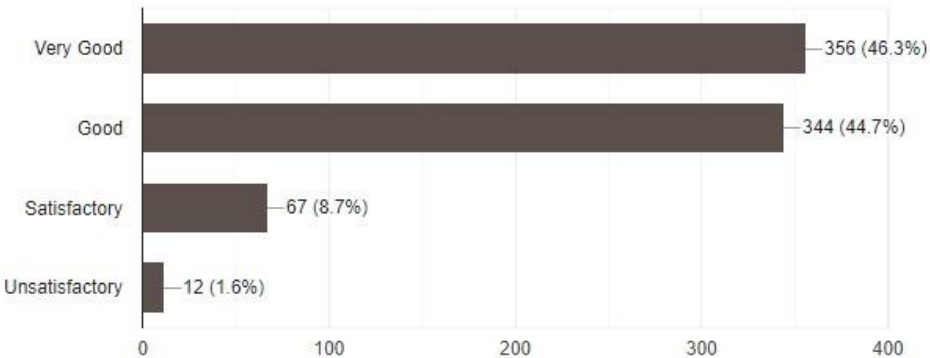
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Library facilities

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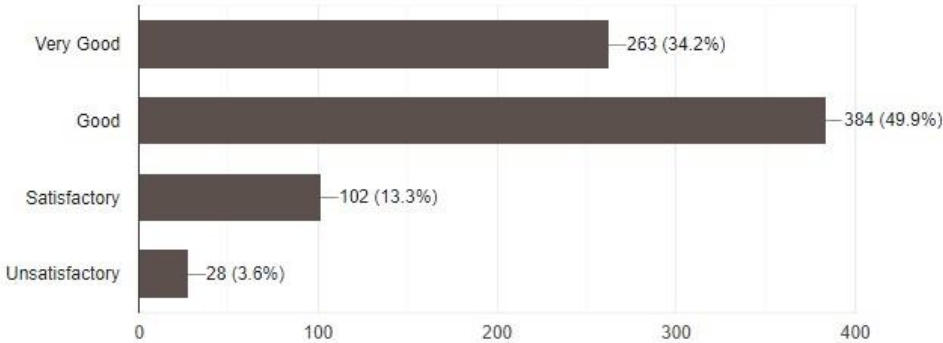
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Recreational and extra-curricular activities

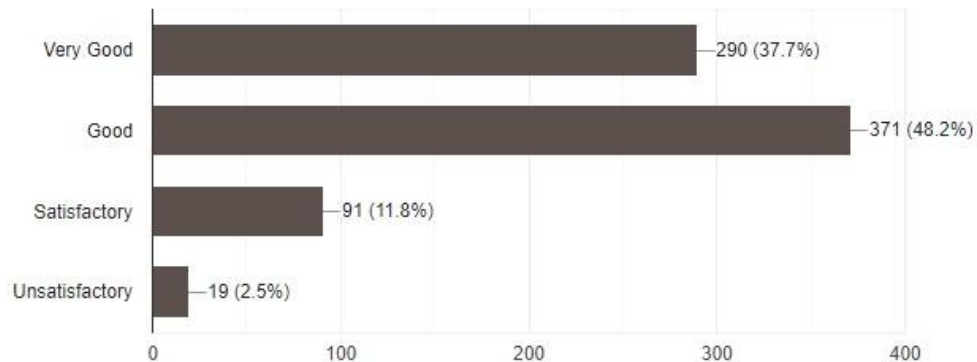
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Sports facilities

769 responses



SREE DEVI KUMARI WOMEN'S COLLEGE, KUZHITHURAI

FEEDBACK ON INSTITUTION (RESPONSES)

IQAC 2023-24

S.No	Questions	Very Good(%)	Good (%)	Satisfactory (%)	Unsatisfactory (%)
1	The availability of reading facilities	44.9	48.1	7	0.7
2	Availability of Internet facility	25.5	51.1	16.4	7.9
3	Availability and accessibility of online educational resources	29	52.5	15.2	4.3
4	Maintenance of Toilets/Washrooms	18.2	42.3	20.9	19.6
5	Grievances/problems are redressed/solved well on time	26	53.2	17	4.8
6	The functioning of the placement cell in the college	29.3	49	16	6.2
7	The campus is green and ecofriendly	31.9	47.5	15.3	5.7
8	Library facilities	46.3	44.7	8.7	1.6
9	Recreational and extra-curricular activities	34.2	49.9	13.3	3.6
10	Sports facilities	37.7	48.2	11.8	2.5

Sree Devi Kumari Women's College, Kuzhithurai
IQAC 2023-24
Feedback on Institutional Facilities and Services

Overview: The feedback received from students, faculty, and stakeholders regarding various institutional facilities and services has been reviewed. Based on the responses, the following action steps have been taken to address the concerns raised and further enhance the College experience.

1. Availability of Reading Facilities (44.9% Very Good, 48.1% Good)

Action Taken:

- **Increase Availability of Reading Material:** The College library has been directed to expand its collection of books, journals, and reference materials, particularly in subjects with high student interest. Collaboration with publishers for new editions and updates will be encouraged.
- **Extended Library Hours:** To better serve the needs of students, the library hours will be extended, especially during exam periods, to accommodate students who require additional time for studying.
- **Online Resources:** Increased access to digital reading materials, e-books, and online journals will be provided to ensure that students have access to a wide range of resources.

2. Availability of Internet Facility (25.5% Very Good, 51.1% Good)

Action Taken:

- **Improve Internet Speed and Coverage:** Efforts are being made to upgrade the existing internet infrastructure to provide faster and more reliable connectivity across the campus, particularly in classrooms, libraries, and common areas.
- **Wi-Fi Expansion:** The Wi-Fi coverage will be expanded to all areas, including outdoor spaces, to ensure that students have access to the internet at all times.
- **Regular Maintenance and Troubleshooting:** A dedicated technical team will be established for routine maintenance and troubleshooting of internet connectivity to minimize disruptions.

3. Availability and Accessibility of Online Educational Resources (29% Very Good, 52.5% Good)

Action Taken:

- **Enhance Access to Online Resources:** The College will partner with additional online educational platforms to provide students with access to high-quality digital content such as online courses, tutorials, and videos.
- **User Training:** Workshops will be organized to train students and faculty on how to effectively use and access online educational resources.
- **Online Repository:** A central digital repository of study materials, notes, and recorded lectures will be created for easy access by all students.

4. Maintenance of Toilets/Washrooms (18.2% Very Good, 42.3% Good)

Action Taken:

- **Regular Cleaning and Maintenance:** Regular inspections and cleaning schedules will be put in place to maintain hygiene in toilets and washrooms. The College will ensure that cleaning is done multiple times a day, especially during peak hours.
- **Renovation Plans:** A renovation plan has been drafted to upgrade the washrooms with better sanitary fixtures, improved ventilation, and more privacy.
- **Feedback Mechanism:** A suggestion box will be placed in key areas to allow students to anonymously provide feedback on the cleanliness and maintenance of washrooms.

5. Grievances/Problems are Redressed/Solved Well on Time (26% Very Good, 53.2% Good)

Action Taken:

- **Strengthen Grievance Redressal System:** The existing grievance redressal mechanism will be streamlined to ensure quicker resolution of issues. A dedicated portal will be created for online submission of grievances, making the process more transparent.
- **Regular Follow-ups:** A team will be assigned to follow up on the status of grievances to ensure timely resolution and to keep complainants informed.
- **Awareness Programs:** Awareness campaigns will be conducted to inform students about the grievance redressal system and encourage them to use it for any issues they face.

6. The Functioning of the Placement Cell (29.3% Very Good, 49% Good)

Action Taken:

- **Placement Training Programs:** The placement cell will be strengthened by organizing regular training programs on resume building, interview preparation, and job search strategies. These will be tailored to specific industries and career paths.
- **Corporate Tie-ups:** More partnerships will be established with industries and organizations to create more internship and placement opportunities for students.
- **Mock Interviews and Career Counseling:** The placement cell will offer mock interview sessions and career counseling to help students identify suitable career paths and improve their employability.

7. The Campus is Green and Ecofriendly (31.9% Very Good, 47.5% Good)

Action Taken:

- **Green Campus Initiatives:** The college will continue its efforts to maintain a clean and green campus by expanding tree plantation drives, creating eco-friendly spaces, and maintaining existing green areas.
- **Waste Management:** A waste segregation and recycling initiative will be introduced, encouraging students and staff to contribute towards reducing the environmental footprint.
- **Awareness Campaigns:** The Environmental Club will conduct regular campaigns to raise awareness about sustainability, waste reduction, and the importance of keeping the campus eco-friendly.

8. Library Facilities (46.3% Very Good, 44.7% Good)

Action Taken:

- **Upgrade Library Infrastructure:** The library will undergo an upgrade to include more reading spaces, improved lighting, and comfortable seating arrangements.
- **Increased Access to Digital Resources:** The library's digital library services will be expanded, offering more e-books, online journals, and research databases for students and faculty.
- **Library Orientation Program:** An orientation program will be conducted for new students to familiarize them with the library resources, facilities, and usage guidelines.

9. Recreational and Extra-Curricular Activities (34.2% Very Good, 49.9% Good)

Action Taken:

- **Expand Extra-Curricular Offerings:** More extracurricular activities will be organized to cater to a wide range of student interests. These will include cultural programs, talent shows, debates, and art exhibitions.
- **Recreational Spaces:** Additional recreational spaces, such as lounges or game zones, will be set up to allow students to relax and unwind during breaks.
- **Annual Events and Competitions:** Annual cultural and sports events will be planned to encourage student participation and showcase their talents.

10. Sports Facilities (37.7% Very Good, 48.2% Good)

Action Taken:

- **Upgrade Sports Infrastructure:** The sports facilities will be improved by upgrading existing equipment, including gym equipment, sports gear, and playing fields. A proposal for the construction of an indoor sports complex will be explored.
- **Increased Sports Events:** More inter-college and intra-college sports competitions will be organized to encourage students to participate in sports and physical activities.
- **Coaching and Training:** A dedicated team of coaches will be appointed to train students in various sports and help them improve their skills.

Conclusion:

Based on the feedback received, Sree Devi Kumari Womens College Kuzhithurai is committed to enhancing its facilities and services to ensure a better learning and campus experience for students. Immediate actions have been initiated in key areas such as internet facilities, library resources, grievance redressal systems, and infrastructure improvements. Through these efforts, Sree Devi Kumari Women's College aims to provide an environment conducive to both academic and personal growth, addressing the needs of all stakeholders.

